

**TERMS AND CONDITIONS FOR PARTICIPATING IN
THE DIRECT DEPOSIT PROGRAM FOR
City of Sycamore
REIMBURSEMENT ACCOUNTS**

You have the option of (1) having your authorized reimbursements for your Reimbursement Account(s) deposited directly into your account at your financial institution or (2) receiving a check for any authorized reimbursements. If you do choose to participate in this Direct Deposit Program (Program), you will need to complete this Authorization Form (Form) and return it to the address below. Please read the following terms and conditions for participation carefully before making your decision.

1. Your financial institution must be a member of an Automated Clearing House before you can participate in any direct deposit program. **Call your bank to make sure they will accept direct deposits.**
2. This Form must be signed and dated and returned to the address below before you can participate in this Program. **If you have a joint account, the form must be signed by both parties.**
3. Once the Form is received by Flexible Benefit Service Corporation, **there may be a 2 reimbursement cycle delay before the reimbursements begin being deposited** directly into your account. You will receive checks for any reimbursements before that time.
4. You will be notified when an electronic transfer is made to your account in a manner set by your employer. The standard turnaround time between the time the funds are transferred and they have been deposited in your bank is two banking days. **Make sure the deposit has been made to your account before you withdraw the funds.**
5. **If an electronic transfer is returned** to Flexible Benefit Service Corporation or cannot be made to your account, Flexible Benefit Service Corporation will investigate the cause. If the situation cannot be resolved quickly, a reimbursement check will be mailed to you. You will continue to receive your reimbursements by mail until the situation is resolved. You will be notified of any action taken.
6. **It is your responsibility to notify Flexible Benefit Service Corporation of any changes to your account immediately.** Complete this form indicating that the action is a CHANGE, and return it to the address below. Once received, again there may be a delay of up to four weeks before the new information will be processed. You will receive checks for any reimbursements before that time.
7. **You can cancel participation in Program at any time.** To cancel participation, complete this Form indicating that the action is a CANCEL, and return it to the address on the front. Your participation will be cancelled as of the effective date on the Form or as soon as the Form has been received and processed, whichever one is later.
8. This agreement may be cancelled by your financial institution or Flexible Benefit Service Corporation. **Your participation will be cancelled automatically if your employment is terminated or if you terminate participation in the above Account(s).**
9. **You do not have to submit a new Form for a Plan Year if you re-enroll in the above Account(s).** Your participation will continue from Plan Year to Plan Year until you terminate your participation or you do not re-enroll in the Account(s).

Return all correspondence to:

**Flexible Benefit Service Corporation - DC Department
10275 W. Higgins Road, Suite 500
Rosemont, IL 60018
(847)699-6900**

